

## FAQ'S

#### WHEN DO WE NEED TO PAY?

We charge a £500 fee to hold the date with us and the remaining balance is invoiced a month prior to your event.

#### WHEN DO WE NEED TO DECIDE OUR MENUS BY?

We need your completed events form returned to us by 3 months prior to your event.

#### WILL YOU SERVE OUR WEDDING CAKE?

Yes we will cut your cake for no additional charge, and serve in napkins that we can also provided for free.

#### HOW DO THE DRINKS WORK?

We will serve your drinks for the welcome drinks and meal time for no extra charge. We can arrange to run an evening bar for you for an extra fee.

# HOW DO YOU DEAL WITH DIETARY REQUIREMENTS AND ALLERGIES?

Any dietary or allergy needs are taken very seriously. We ask for a full list a month prior to your event so we can work out a menu for everyone's needs. We would offer an individually plated alternative for anyone with a dietary or allergy related need. Staff will have an allergy matrix onsite for anyone who needs to see it.

#### DO YOU REMOVE WASTE FROM THE EVENT?

We can remove food waste only, but can help organise other waste collection if needed.

### HOW DOES THE HIRE WORK?

We will organise hiring anything you may need for your event - from glassware to furniture. We use a local hire company and get you to pay the invoice directly with them, we don't take any cut of these costs.